(l) Integrated Development of Tourist Circuits,

(ii) Product/Infrastructure and Destination Development,

(iii) Assistance for Large Revenue Generating Projects,

Capacity Building for Service Providers.

WRITTEN ANSWERS TO UNSTARRED QUESTIONS.

Synchronisation of flight and train timings

4642. SHRI S.M. LAL JAN BASHA : Will the Minister of CIVIL AVIATION

be pleased to state :

whether flight timings of Indian Airlines are fixed in coordination with the Railways:

whether it is a fact that evening flights to Hyderabad from different cities are not suitable to people wishing to catch train; and

what are details of steps proposed to be taken by Indian Airlines to make its flight arrivals and departures from Hyderabad suitable for people wishing to catch trains ?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK) : (a) to (c) Indian Airlines flight timings to Hyderabad and other cities have been fixed keeping in view the market feedback, and operational requirements.

Customer-friendly services of IA

4643. SHRI S.M. LALJAN BASHA : Will the Minister of CIVIL AVIATION

be pleased to state :

(a) whether Indian Airlines is revamping its entire commercial systems and

practices to attract more customers;

whether it is a fact that Indian Airlines is following old rules and old systems in matter of sale of tickets, extending validity of tickets and general negative attitude by its duty managers to requests from passengers;

if so, in what manner Indian Airlines propose to have **a** customer-friendly ground and commercial services; and

the improvements made in the last six months to help customers with the details thereof ?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK) : (a) Indian Airlines continuously endeavours